



Privacy Statement for Quality Assurance Reporting Forms

December 2024

The Global Fund is committed to respecting the dignity and privacy of people, while balancing such rights with the Global Fund values of transparency and accountability and the ability of the Global Fund to carry out its mission.

1. When does this privacy statement apply?

This privacy statement explains how we collect and use your information as part of the Global Fund's health product quality complaints reporting process. The reporting process includes information from your organization regarding suspect adverse reaction, quality defect, deficiencies, or adverse events with health products circulated through the Global Fund organization. The reporting process is not directed at minors, and we do not collect or disclose any personal information that identifies, or could be used to identify, any minor, in connection with the Global Fund's reporting process.

As part of the Suspected Adverse Reaction Report only, we may collect certain fields of information related to patients, such as their sex, age, weight, or other relevant characteristics necessary for reporting on quality assurance. However, we do not collect patient names. In some cases, we may retain patient initials to aid in the reporting process, but these are not used to directly identify individuals.

This privacy statement also explains the choices and rights available to you regarding the information we collect.

2. Why does the Global Fund collect my personal information?

The Global Fund may process personal information to carry out its mandate as an international organization. This means the Global Fund has an interest in collecting and using personal information for the following purposes:

- to monitor the safety of health products procured by Global Fund.
- to effectively manage any quality complaint received for health products procured with Global Fund funding, such as defect, deficiencies, end users' adverse reaction, adverse events, or safety information.
- to confirm or change the risk/benefit profile associated with a health product for the end users, patients, or for the Global Fund.
- to ensure the safety and efficacy / adequate performance of health product's end users.
- to alert other international organizations, national regulatory authorities, health product manufacturers/suppliers, or procurement agencies, enabling them to take

necessary actions such as issuing recalls, implementing safety measures, or updating regulatory statuses.

- to undertake regular audit, quality assurance inspection, risk assessment and mitigation, due diligence, and legal activities.

3. What information will be collected about me and how will it be used and transferred?

The following contact details may be collected from the reporting organization: name of organization; street address and number; city and postcode; country; name, email and telephone number of contact person.

The following details about a Patient may be collected as part of the Suspected Adverse Reaction Report only: patient initials (first and last); country of the patient; age (in years); sex (M/F); and weight (in kg).

The personal information will be made available to the Global Fund specialist of each product category, as well as the relevant employees and consultants of the Quality Assurance department, who have a need to obtain the information to ensure the effectiveness of the reporting process.

The personal information may also be made available to the World Health Organization, National Regulatory Administrations, and product manufacturers to enable them to fulfil risk-appropriate assessment, take necessary actions if necessary and to ensure the safety and security of the health products end users.

4. How long will we keep your information?

We will store your personal data in Switzerland or the United States or both until it is no longer needed to fulfill the purpose(s) for which it was collected but no longer than 10 years. After such time, we will either delete or anonymize your personal data or, if this is not possible, we will securely store your personal data and isolate it from any further use until deletion is possible.

5. How do we protect your information?

We endeavor to protect the security and integrity of the information you provide us by implementing technical safeguards designed to protect against loss, misuse, unauthorized access or disclosure, alteration, or destruction. However, these safeguards are not a guarantee. The Global Fund assumes no responsibility for guaranteeing the security of information.

6. Are you required to provide information?

Participation in the Global Fund's reporting process is entirely voluntary. However, to ensure we can fully assess and address your report, it is important to provide complete and accurate information. If certain details are missing, our ability to thoroughly respond to the report may be limited.

7. Whom should you contact if you have questions?

Please contact personaldataprotection@theglobalfund.org if you wish to access, update or delete your personal data. For your protection, we will only implement legitimate requests

with respect to the personal data associated with the email address that you use to send us your request, and we may need to verify your identity before implementing your request. Verification may require that we ask you to provide other personal data. If we are unable to verify your request, we may not be able to implement it for security reasons.

We will endeavor to respond to your request as soon as reasonably practicable. In some cases, we may need to retain certain information where important public interests require, such as the safety and security of individuals; the rights and freedoms of others; the integrity of audit, investigation, arbitral or judicial processes; and/or recordkeeping or legal purposes.

8. Privileges and immunities

Nothing in or related to this privacy statement may be construed as a waiver, express or implied, of the privileges and immunities accorded to the Global Fund under international law, including international customary law, any international conventions, treaties or agreements, or any national laws.